

CONSUMER CONFIDENCE REPORT 2020

Water Quality Continues to Meet or Exceed Standards



Montecito Water District is pleased to provide you with the Annual Drinking Water Consumer Confidence Report. This report explains where your water comes from, provides information on water quality and how it is measured, and presents the District's 2020 test results which show that drinking water met, or was better than, state and federal water quality standards.

Attention landlords, businesses, schools and others:

Please share this information with tenants, employees, students, and any water users at your location who may not be customers receiving communications directly from Montecito Water District.



The report will be available to view
or print online by June 30, 2021 at:

www.montecitowater.com/doc/ccr2020

Note: As part of our efforts to reduce costs and environmental impacts, we are no longer mailing reports.

If you would like to receive a printed copy of the report, please email info@montecitowater.com, call us at 805-969-2271, or visit the District office at 583 San Ysidro Road, Santa Barbara, CA 93108, if in-person access is permitted at that time with considerations of COVID-19 prevention.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para información en español llame al 805.969.2271.

LEARN MORE!

For more information, to discuss future plans or share how we can better serve you, MWD representatives are always available – our contact information is below.

www.montecitowater.com | 805.969.2271 | customerservice@montecitowater.com



We're in this Together



Drought and the Need for Voluntary Conservation

Severe Drought Conditions Have Returned.

To date, we've had less rainfall in 2020-2021 than in any year during the past decade. Jameson Lake's shoreline has dropped visibly in one year. If this trend continues, water supplies will be strained - Statewide.

We Need Your Help to Stay on Budget.

Our rate structure funds a set supply of water based on careful planning. This planning considers state requirements and historical data. After a very dry winter, **water use is up!** Please check your invoice to see if your usage is on track with prior years, or if it may be time to make adjustments.

Voluntary Conservation is Essential.

Our water supply planning model calls for ongoing conservation of 30% (below 2013 usage), a reasonable target for our community which reduced usage by 56% during the recent drought. As of this spring, we've seen usage climb and we're currently about 10% over target. It's essential that all customers do their part to keep usage on track: Please, use water wisely.

District Initiatives for Drought Resilience

Climatic changes indicate that future droughts will last longer and be more severe than in the past. Our current rate structure funds water supply investments and infrastructure improvements to increase resilience, such as:

- New Supply: 50 Year Agreement with City of Santa Barbara for Desalination
- Groundwater Banking: Storing water for use when it is most needed
- Local Groundwater Management: Resting wells (reduced pumping) while surface water is sufficient to meet needs
- Infrastructure Upgrades: Modernizing pipes and facilities to reduce water loss
- Smart Meter Program: For improved leak detection and notifications
- Recycled Water / Water Reuse: Active planning for future implementation



Jameson Lake, 2021



Note: The District is currently preparing updates to its Urban Water Management Plan and Water Shortage Contingency Plan in compliance with the California Urban Water Management Planning Act. The Board of Directors will conduct a Public Hearing on Tuesday, June 22, 2021 at 9:30 a.m. via teleconference to consider input regarding proposed updates. A draft for public review and input is available at:*

www.montecitowater.com/doc/uwmp2020

** Remote access information is available on each meeting agenda on our web site.*

*A Reliable Supply
Since 1921*